



ANNUAL
WATER QUALITY
REPORT
2023-24

mucheawater.com.au

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1. Overview

Aqua Ferre (Mucnea) Pty Ltd (trading as Mucnea Water) operates under Water Services Licence number WL51, issued by the Economic Regulation Authority, Western Australia.

Mucnea Water's operating area is within the Shire of Chittering, approximately 50 kilometres north-east of Perth, Western Australia.

1.1 Our Commitment

Our commitment to compliance with health related and non-health related water quality criteria of the Australian Drinking Water Guidelines (ADWG) is firmly established and reinforced through our Memorandum of Understanding (MoU) with the Department of Health WA. This document, in accordance with Section 11 of the MoU, reports the water quality performance for the period 1 July 2023 to 30 June 2024.

In addition to presenting water quality results and performance against the ADWG, this report describes the processes Mucnea Water uses to collect, treat and distribute drinking water to our customers.

Table 1: Drinking Water Quality Results 2023/24

Water Quality Incidents	
Incidents reportable to Department of Health	1
Health Related Characteristics	
<i>Escherichia coli</i>	99%
<i>Naegleria</i>	100%
Chemical	100%
Radiological	100%
Chlorine Disinfection	100%
Non-Health Related Characteristics	
Aesthetic characteristics (excluding chlorine)	96%

1.2 Drinking Water Policy

Muchea Water is committed to ensuring that drinking water supplied to our customers is safe, provided sustainably and meets or exceeds our customer expectations.

Our water is regularly monitored to ensure it meets the health-related criteria set out in the ADWG.

In pursuit of our commitments, we:

- endorse and follow ADWG guidelines
- fulfil all the requirements of our MoU with the Department of Health
- safely manage water quality throughout the treatment process, from our water source through to the end supply to consumers
- undertake regular water quality monitoring and provide timely public reporting of results
- adopt a risk-based approach in our operations to identify and manage potential threats to water quality
- plan for contingencies and develop incident response capabilities
- continue investment in our water treatment and distribution infrastructure for the present and the future
- maintain communications with stakeholders and regulators
- welcome consumer feedback on our service and water quality.

1.3 Drinking Water Quality Management Framework

Muchea Water bases its Drinking Water Quality Management System on the Framework for Management of Drinking Water Quality, within the ADWG endorsed by the National Health and Medical Research Council. This framework:

- defines benchmark water quality guidelines and values for drinking water quality management
- defines a preventative approach to the management and operation of a drinking water system, encompassing all steps in water production from source to consumer.

The Department of Health WA and Muchea Water signed a Memorandum of Understanding (MoU) in May 2021, which runs for five years and describes the requirements for compliance with microbiological, chemical and radiological drinking water quality criteria. The MoU is publicly available from the Muchea Water website at: www.muchea.water.com.au/forms

Muchea Water's MoU incorporates the preventative water management strategy, from source to consumer, outlined in the ADWG Framework for Management of Drinking Water Quality. The MoU is structured to reflect the 12 guiding elements of the framework and thereby integrates all facets of the drinking water quality management and assurance system. The MoU covers items such as the agreed monitoring program, management practices and procedures, approved chemicals and material to be used within the drinking water system, data management and reporting mechanisms and the type of incident and emergency responses required.

We report our performance quarterly to the Department of Health. Until replaced with the Annual Water Quality report, quarterly Water Quality reports are publicly available on the Muchea Water website at: www.muchewater.com.au/forms

Muchea Water recognises and supports the ongoing work of the Advisory Committee for the Purity of Water.

1.4 Contact Details

If you have any concerns or would like more information relating to water quality and this document, please do not hesitate to contact Muchea Water.

Muchea Water's contact details are:

Table 2: Muchea Water Contact Details

Water Provider Contact Details	
Trading Name	Muchea Water
Company Name	Aqua Ferre (Muchea) Pty Ltd
Company Address (HO)	Level 1, 32 Ord Street, West Perth
Company Phone	08 9551 1620
Company Email	admin@mucheawater.com.au

1.5 Useful Links

- [Muchea Water](#)
- [Department of Health – Water Unit](#)
- [NHMRC Australian Drinking Water Guidelines](#)
- [Economic Regulation Authority WA – Water](#)
- [Department of Water and Environmental Regulation – Water](#)

2. Understanding Water Quality

Table 3: Water Quality Parameters

Parameter	Description	ADWG Recommendations
Iron & Manganese	<p>Iron and Manganese in water can come from contact with containing soil or rock in the catchment.</p> <p>Iron and Manganese can both accumulate in pipe sediments and be re-suspended during periods of rapid changes to water flow patterns.</p>	<p>The ADWG recommend that based on aesthetic consideration, the concentration of Iron should not exceed 0.3 milligrams per Litre (mg/L).</p> <p>The ADWG recommend that based on aesthetic considerations, the levels of Manganese should not exceed 0.1 mg/L. Manganese is not considered a health concern unless the concentration exceeds 0.5 mg/L.</p>
pH	<p>pH is a measure of water acidity (pH 7 is neutral). pH is the measure of free hydrogen ion concentration in the water.</p>	<p>The suggested aesthetic pH target from the ADWG is 6.5 to 8.5.</p>
Turbidity (NTU)	<p>Turbidity is the cloudy appearance of water caused by the presence of suspended particulate matter.</p> <p>Turbidity of 5 NTU would appear slightly muddy or milky in a glass. Crystal clear water usually has a turbidity of less than 1 NTU.</p>	<p>The ADWG specify an aesthetic guideline of <5 Nephelometric Turbidity Units (NTU).</p> <p>If disinfection is required, then a turbidity of less than 1 NTU is desirable at the point of disinfection.</p>
True Colour	<p>True colour in water originates mainly from natural water drainage through soil and vegetation in a catchment.</p> <p>As a guide, tea has a colour of about 2500 HU, and a colour of 15 HU can be noticed in a glass of water.</p>	<p>The aesthetic value for colour is based on the colour that is noticeable in a glass. This is generally accepted as <15 HU.</p>
Total Dissolved Solids (mg/L)	<p>Total Dissolved Solids (TDS) consist of inorganic (natural) salts and small amounts of organic matter dissolved in water. TDS includes sodium, potassium, calcium, magnesium, chloride, sulfate, bicarbonate, carbonate, silica, organic matter, fluoride, iron, manganese, nitrate and phosphate.</p> <p>Water with low TDS can taste flat, while water with high TDS tastes salty and causes scaling in pipes, fittings and household appliances.</p>	<p>The ADWG provide guidance on the palatability of drinking water according to TDS concentration:</p> <p>0 to 600 mg/L – Good quality 600 to 900 mg/L – Fair quality 900 to 1200 mg/L – Poor quality >1200 mg/L – Unpalatable</p>
Microbial pathogens	<p>The most common and widespread health risk associated with drinking water is contamination by microorganisms. Organisms associated with the gut of humans and mammals when contaminating drinking water can cause diseases. Tests are undertaken for <i>Escherichia coli</i> (<i>E. coli</i>) as an indicator of microbial contamination.</p>	<p>The ADWG state that thermotolerant coliforms/<i>E.coli</i> should not be present in a minimum 100mL sample of drinking water.</p> <p>DoH has notification protocols in place regarding exception events for pathogens. Mucchea Water will immediately notify the DoH of any confirmed detection of thermotolerant coliforms, <i>E.coli</i> or</p>

Parameter	Description	ADWG Recommendations
	Thermophilic <i>Naegleria</i> refers to a group of amoebae which includes <i>Naegleria fowleri</i> , the organism that causes the waterborne disease primary amoebic meningoencephalitis. <i>Naegleria fowleri</i> is an environmental pathogen which naturally lives in fresh warm water.	thermophilic <i>Naegleria</i> species in any sample for microbiological analysis.
Radiological	There are natural levels of radiation within the environment and groundwater sources, such as that sourced from the Leederville aquifer, can have higher background levels than that of surface water systems.	Testing is undertaken for gross alpha and gross beta radioactivity, where screening levels can be determined. The ADWG recommend a screening level of 0.5 Becquerel per litre (Bq/L).
THMs	Trihalomethanes (THMs) may be present in drinking water as a by-product of disinfection by chlorination. Mucchea Water regularly monitor the drinking water to ensure that THM concentration remains below guideline levels	The ADWG health guideline for total THM is 0.25 mg/L.
Pesticides	Mucchea Water regularly monitor the drinking water to ensure that no pesticide or other synthetic organic compound exceeds the respective guideline level.	The ADWG provides health related guidelines for an extensive range of pesticides and industrial chemicals.
PFAS	Per- and poly-fluoroalkyl substances (PFAS) are manufactured chemicals that do not occur naturally in the environment. PFAS are a very large group of compounds used in a range of industrial (e.g. fire suppressants) and consumer products (e.g. non-stick cookware). Some PFAS compounds are persistent in the environment, show the potential for bioaccumulation and biomagnification, and some have been shown to be toxic in animal studies. Humans can be exposed to various PFAS compounds from consumer products, dust, food and drinking water. PFAS is now included as part of our water quality testing program.	The ADWG recommend for health related reasons that the sum of the concentrations of perfluorooctane sulfonate (PFOS) and perfluorohexane sulfonate (PFHxS) in drinking water should not exceed 70 nanograms per litre (ng/L), which is equivalent to 0.07 micrograms per litre (µg/L). Similarly, the concentration of perfluorooctanoic acid (PFOA) in drinking water should not exceed 560 ng/L, which is equivalent to 0.56 µg/L. No guidelines for other PFAS compounds are currently included in ADWG.

Note: 1. Milligram per litre (mg/L) is the commonly used unit for concentration, the mass of a constituent dissolved in 1 litre of water, generally synonymous with “parts per million” (ppm).

3. Our Water System

3.1 Location

Muchea Water operates within the Shire of Chittering, approximately 50 kilometres north-east of Perth, Western Australia.

3.2 Licence area

Muchea Water is a licenced water services provider to an approved operating area, supplying potable water services to two developments:

- the Wildflower Ridge Estate, a residential subdivision located at Reserve Road, Chittering; and
- the Muchea Industrial Park (MIP), an industrial development located east of the Muchea townsite.

The Wildflower Ridge subdivision is located approximately 7 kilometres north of the Muchea town centre and will comprise over 300 residential lots, each approximately 2,000 square metres or more in size.

The MIP, previously referred to as the Muchea Employment Node, comprises an area of 1,167 hectares and is located approximately 2 kilometres east of the Muchea town centre. The first stage comprises approximately 30 industrial lots over 20 hectares. Further stages will be developed, and industrial lots sold, in the future. Lots range in size from 10,000 square metres to 30 hectares. The MIP sits at the junction of the NorthLink extension of Tonkin Highway, the Brand Highway and the Great Northern Highway.

Both areas are indicated on the map in Figure 1.

Muchea Water operates under Water Services Licence number WL51, issued by the State's regulator, the Economic Regulation Authority, Western Australia (ERA). We report annually to the ERA and are regularly audited against the Water Services Code of Conduct (Customer Service Standards).

Our Water Services Licence is available at the ERA website at: [Licence Holders – Economic Regulation Authority Western Australia \(erawa.com.au\)](https://www.era.wa.gov.au/Licence-Holders-Economic-Regulation-Authority-Western-Australia)

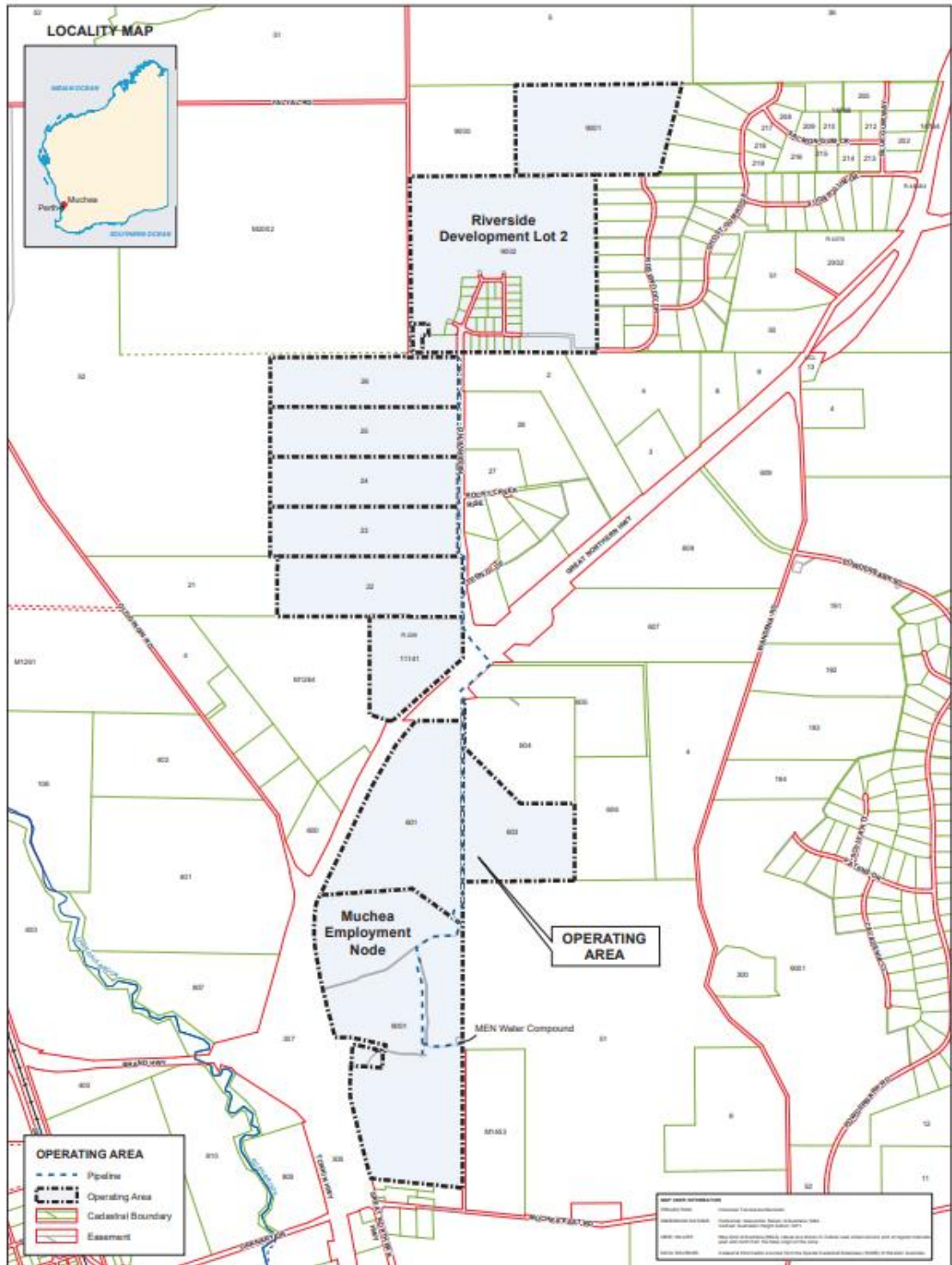


Figure 1: Muccha Water Operating Area

3.3 Infrastructure

Table 4: System Information at 30 June 2024

Summary	
Number of connections ⁽¹⁾	81
Number of customers ⁽²⁾	102
Average water supplied in June quarter (L/day)	84,966
Sources of water	100% groundwater
Treatment systems	2 stage filtration, UV disinfection, chlorination
Length of mains	Approximately 12.9 kilometres (including approximately 8.2 kilometres of distribution network)
Number of water quality localities (zones)	1
Number of sample points	4

Notes:

- (1) The number of connections refers to properties (including vacant lots and lots under construction) that have been connected to Muchea Water’s reticulation network and are having regular meter readings taken.
- (2) The number of customers refers to customer account holders registered with Muchea Water, including vacant lots, even where they have not yet been connected to Muchea Water’s network.

3.4 Water source

Muchea Water operates one water supply system with water sourced from the Leederville–Parmelia Aquifer, a large underground fresh water supply.

Muchea Water holds a Licence to Take Water (GWL59907(8)), issued by DWER, under the *Rights in Water and Irrigation Act 1914*.

Water is abstracted from Muchea Water’s production bore and pumped directly to our adjacent water treatment plant, located on Reserve Road, Chittering.

3.5 Source protection

Muchea Water’s Drinking Water Source Protection Plan was developed to identify and assess risks to groundwater quality and to develop management practices to mitigate those risks. This aligns with the requirements of DWER to protect the safety of the drinking water supply.

Muchea Water routinely samples the ground water to monitor quality and works cooperatively with DWER and the Department of Health to ensure the ongoing safety of the water source.

The production bore is secured within our locked, chain mesh fenced, water treatment plant compound on the south-west corner of the Wildflower Ridge Estate, on Reserve Road, Chittering.

3.6 Abstraction amounts

Muchea Water’s Licence to Take Water (GWL59907(8)), allows annual extraction up to 651,700 kilolitres (651.7 million litres) from the Leederville Aquifer using the production bore. Reflecting the recent commencement of operations and build-up of the customer base, Muchea Water currently abstracts less than 50,000 kilolitres per year of groundwater.

Table 5: Abstraction volumes

Reporting Period	Volume kL
1 July 2022 to 30 June 2023	40,012
1 July 2023 to 30 June 2024	41,873

3.7 Water treatment

Source water is abstracted through a production bore from the confined Leederville aquifer. The water is dosed with sodium hypochlorite solution and aerated by cascade to remove dissolved gases, and oxidise and precipitate dissolved metals, principally iron and manganese. The pH of the water is adjusted up to nominally 7.8 +/- 0.3 by the addition of sodium hydroxide and then filtered through a sand filter to remove sediment and precipitated metals. The water is then put through a further filter as a polishing step for metals removal.

After this the water passes through a UV disinfection unit and is dosed with sodium hypochlorite solution. Sodium hypochlorite dosing of the water is adjusted as needed such that free residual chlorine concentration at the consumer end point is nominally 0.4-0.6 milligrams per litre.

The treatment process is monitored continuously by on-line instrumentation, as well as periodic manual field analysis and sampling for testing by a NATA accredited laboratory to ensure compliance with the requirements of the Department of Health and the ADWG.

Muchea Water does not add fluoride to drinking water supplied to consumers.

3.8 Distribution network

Treated water is stored in tanks at the water treatment plant for delivery by a reticulation network to customers in the adjacent Wildflower Ridge Estate and a mains network pipe to the MIP where there is a further back up storage tank and a local reticulation network.

Materials used within the distribution network are approved under Australian Standard AS/NZS 4020 (Testing of Products for Use in Contact with Drinking Water) or complying with Department of Health document “Materials products and substances in contact with drinking water” requirements or as scheduled in the MOU with the Department of Health.

3.9 Team

Employees and contractors involved with the Muchea Water drinking water system have appropriate training and experience to be demonstrably competent with the treatment, supply and monitoring of drinking water.

3.10 Incident response

Whilst Muchea Water makes all effort to prevent incidents from occurring, we understand there will inevitably be equipment malfunctions, human errors, extreme weather conditions or unforeseen events that adversely affect our operations. Muchea Water has plans in place to respond to and manage such events such that water quality impacts are minimised.

Joint incident response exercises to assess our systems, procedures and preparedness are conducted annually as required by the Department of Health as part of the MoU.

In 2024, Muchea Water conducted a mock incident workshop, attended by representatives from the Department of Health and our external systems engineers, which considered the impacts of a loss of remote communication access with the water treatment plant and what is required to mitigate water supply interruption and any potential water quality impacts. The mock incident included failure of communications system hardware and software and malicious cyber-attack. Observations arising from this workshop have been further reviewed and actions implemented.

4. System Operation

4.1 Customer service

Muchea Water is committed to ensuring our customers are satisfied with the quality of water they receive.

Table 6: Customer Complaints Log

Period	Number of Customer Complaints Regarding Water Quality
1 July 2023 – 30 June 2024	1

During the period, Muchea Water received one (1) customer complaint involving water quality related to discolouration staining in appliances and water smell.

The staining was likely due to suspended iron. The water treatment plant is designed to reduce the level of iron in our source water (ground water from the aquifer). It was discussed with the customer that whilst our sampling indicates removal of iron, there remains a low residual iron concentration (typically below the Australian Drinking Water Guidelines (ADWG) aesthetic value of 0.3 milligrams per litre) in the treated water.

Nevertheless, we understand and accept the concerns customers have expressed about the aesthetics of the water. Muchea Water is working to reduce iron further and to enhance the water quality. Muchea Water constantly monitors iron levels in bore and treated water and has an ongoing process improvement program in an effort to lower the level of iron in water through the water treatment plant. Muchea Water also has a regular program of pipe flushing to lower residual iron that may gather in the reticulation system.

In relation to the chlorine smell, it was discussed with the customer that chlorination is the accepted form of drinking water disinfection across Australia. Sometimes however residual chlorine in water can contribute to a smell, even whilst the water remains within Australian Drinking Water Guidelines (ADWG). This can be particularly so in colder weather, as was experienced at the time of the complaint. Considering the feedback, adjustments to the chlorination rates were made in the water treatment process.

The resolution time for the water quality complaint in 2023/24 was 4 business days.

4.2 Notifiable incidents

During the period 1 July 2023 to 30 June 2024 there was one drinking water quality incident that was reportable to the Department of Health. This followed a detection of coliforms and *Escherichia coli* in drinking water samples in January 2024. In accordance with the binding protocols under our MoU, Muchea Water immediately notified the Department of Health and implemented remediation actions, including flushing of pipe network and resampling of water for retesting in line with our operating procedures.

The subsequent laboratory report indicated microbiological analyses for coliforms, faecal coliforms and *Escherichia coli* on all samples returned results of <1 cfu/100mL and thermophilic amoeba were not detected in any of the three samples.

4.3 Improvements

Muchea Water is committed to carrying out regular servicing and maintenance of equipment and infrastructure to ensure that drinking water quality is not compromised at any time. We implement system and management improvements as required to maintain reliability of service and minimise risk to quality of water supplied to customers.

Muchea Water has an ongoing process improvement program to improve outcomes from the water treatment plant. As part of this improvement program Muchea Water engages suitably qualified service providers and engineering firms as necessary to review our processes and advise us on improvement recommendations.

During the year to 30 June 2024, refinements to the process equipment and operations has resulted in some improvement in the turbidity and total iron concentration of water supplied to customers. Upgrades to the water treatment plant are planned in the forthcoming year to facilitate the production of quality drinking water.

4.4 Water monitoring

Muchea Water's monitoring of water quality occurs at three levels:

- continuous monitoring by on-line instrumentation with out-of-specification values raising an alarm, relayed automatically to service personnel
- frequent periodic monitoring by personnel in the field using handheld analytical equipment
- regular sampling with analysis by a NATA accredited laboratory.

Sampling and field monitoring are performed in accordance with industry standards, fit-for-purpose equipment and verified against commercially available traceable standards, in accordance with the *National Measurement Act 1960* (Cth). All microbial, detailed chemical and radiological analysis is carried out by a laboratory accredited by NATA for the required analyses.

Muchea Water's sampling program and laboratory analysis is based on a regime of monthly, quarterly, annual and biennial sampling. The sampling program is regularly reviewed to ensure it is meeting the ongoing needs of the operation and the requirements of regulatory authorities and consumers.

As part of the review of the sampling program, the frequency in which some parameters are tested was increased during the year, resulting in more parameters being analysed on a quarterly basis rather than annually. Quarterly results are published on Muchea Water's website during the year allowing users to access results on a timely basis.

5. Drinking Water Quality Results

5.1 Drinking water compliance – microbiological

There was one microbiological non-conformance recorded during the 1 July 2023 to 30 June 2024 reporting period.

Results for the period (from the Treated Water, Estate and MIP sample points) are included in Table 7 below.

Table 7: Drinking Water - Microbiological Samples 2023/24

Characteristic	No of Samples Analysed	Units	ADWG Limit	Number of Samples NOT meeting ADWG Limit	% Compliance
<i>Escherichia coli</i>	81	CFU/100 mL	0	1	99
Thermophilic <i>Naegleria</i>	44	organisms / 250 mL	ND ⁽¹⁾	0	100
<i>Naegleria Fowleri</i> ⁽²⁾	0	organisms / 250 mL	ND ⁽¹⁾	0	100

Notes:

- (1) ND = Not detected
- (2) Analysis for *Naegleria Fowleri* is usually only performed when the test for thermophilic *Naegleria* returns a positive result.

5.2 Drinking Water Compliance – Chemical – Health Related

5.2.1 Inorganic chemical constituents

During the 1 July 2023 to 30 June 2024 reporting period, all samples collected from the Consumer Sample Points were compliant with ADWG health-related guideline.

The results for the period (from the Treated Water, Estate and MIP sample points) are included in Table 8 below.

Table 8: Drinking Water - Inorganic Chemical – Health Related – Compliance Summary 2023/24

Characteristic	Number of Samples Analysed	Unit	ADWG Health Limit	Maximum Value	Number of Samples NOT Meeting ADWG limit	% Compliance
Antimony	8	mg/L	0.003	<0.0002	0	100
Bromate	1	mg/L	0.02	<0.002	0	100
Cadmium - total	8	mg/L	0.002	<0.0005	0	100
Chlorine (free)	87	mg/L	5	1.03	0	100
Chromium (VI)	8	mg/L	0.05	<0.01	0	100
Copper - total	8	mg/L	2	0.031	0	100
Cyanide - total	2	mg/L	0.08	<0.004	0	100
Fluoride	4	mg/L	1.5	0.40	0	100
Iodide	1	mg/L	0.5	<0.05	0	100
Lead - total	8	mg/L	0.01	0.0026	0	100
Manganese - total	8	mg/L	0.5	0.0077	0	100
Nickel - total	9	mg/L	0.02	<0.0005	0	100
Nitrite as NO ₂	3	mg/L	3	<0.04	0	100
Nitrate as NO ₃	2	mg/L	50	<0.25	0	100

5.2.2 Pesticides

All samples collected (50) at the Consumer Sample Points during the 1 July 2023 to 30 June 2024 reporting period were compliant with ADWG health-related guidelines. Additional analyses (6) with no current ADWG health limits have been included for completeness.

The results for the period (from the Treated Water, Wildflower Estate and MEN sample points) are included in Table 9 below.

Table 9: Drinking Water - Pesticide Hydrocarbon – Health Related – Compliance Summary 2023/24

Characteristic	Number of Samples Analysed	Unit	ADWG Health Limit	Maximum Value	Number of Samples NOT Meeting ADWG limit	% Compliance
Aldrin	2	mg/L	0.003	<0.00001	0	100
Amitrole	2	mg/L	0.009	<0.0001	0	100
Atrazine	2	mg/L	0.02	<0.00001	0	100
gamma-BHC	2	mg/L	NG	<0.00001	n/a	n/a
cis-Chlordane	2	mg/L	NG	<0.00001	n/a	n/a
trans-Chlordane	2	mg/L	NG	<0.00001	n/a	n/a
Total Chlordane (sum)	2	mg/L	0.002	<0.00001	0	100
Chlorfenvinphos	2	mg/L	0.002	<0.0002	0	100
Clopyralid	2	mg/L	2	<0.01	0	100
2,4-D	2	mg/L	0.03	<0.01	0	100
4,4`-DDT	2	mg/L	0.009	<0.00001	0	100
Dieldrin	2	mg/L	0.0003	<0.00001	0	100
Diquat	2	mg/L	0.007	<0.00005	0	100
Diuron	2	mg/L	0.02	<0.00002	0	100
Beta Endosulfan	2	mg/L	NG	<0.00001	n/a	n/a
Endosulfan (sum)	2	mg/L	0.02	<0.00001	0	100
Glyphosate	2	mg/L	NG	<0.01	n/a	n/a
Heptachlor	2	mg/L	0.0003	<0.000005	0	100
Hexachlorobenzene (HCB)	2	mg/L	NG	<0.00001	n/a	n/a
Hexazinone	2	mg/L	0.4	<0.00002	0	100
MCPA	2	mg/L	0.04	<0.01	0	100
Paraquat	2	mg/L	0.02	<0.0001	0	100
Picloram	2	mg/L	0.3	<0.01	0	100
Propiconazole	2	mg/L	0.1	<0.00005	0	100
Simazine	2	mg/L	0.02	<0.00002	0	100
Sum of Aldrin + Dieldrin	2	mg/L	0.0003	<0.00001	0	100
Temephos	2	mg/L	0.4	<0.00002	0	100
Triclopyr	2	mg/L	0.02	<0.01	0	100

Notes:

(1) NG = No guideline provided in ADWG

5.2.3 Non-pesticide organic chemicals

All samples from the Consumer Sample Points collected during the 1 July 2023 to 30 June 2024 reporting period were compliant with ADWG Health related guidelines. Additional samples (9) with no current ADWG health limits have been included for completeness.

The results for the period (from the Treated Water, Wildflower Estate and MIP sample points) are included in Table 10 below.

Table 10: Drinking Water - Non-Pesticide Organic Chemicals – Health Related – Compliance Summary 2023/24

Characteristic	Number of Samples Analysed	Unit	ADWG Health Limit	Maximum Value	Number of Samples NOT Meeting ADWG limit	% Compliance
<i>Disinfection By-products</i>						
Bromodichloromethane	1	mg/L	NG	<0.005	n/a	n/a
Bromoform	1	mg/L	NG	<0.005	n/a	n/a
Chloroacetic acid	1	mg/L	0.15	<0.001	0	100
Chloral Hydrate (Trichloroacetaldehyde)	1	mg/L	0.1	<0.001	0	100
Chloroform	1	mg/L	NG	<0.005	n/a	n/a
Dibromochloromethane	1	mg/L	NG	<0.005	n/a	n/a
Dichloroacetic acid	1	mg/L	0.1	<0.001	0	100
Trichloroacetic acid	1	mg/L	0.1	<0.001	0	100
Total Trihalomethanes	1	mg/L	0.25	<0.005	0	100
2-Chlorophenol	1	mg/L	0.3	<0.0001	0	100
2,4-Dichlorophenol	1	mg/L	0.2	<0.0002	0	100
2,4,6-Trichlorophenol	1	mg/L	0.02	<0.0002	0	100
<i>Industrial hydrocarbons</i>						
Acrylamide	1	mg/L	0.0002	<0.0002	0	100
Benzo(a)pyrene	2	mg/L	0.00001	<0.000005	0	100
bis(2-ethylhexyl) phthalate		mg/L	0.01	<0.01	0	n/a
Carbon Tetrachloride	2	mg/L	0.003	<0.005	0	100
Toluene	2	mg/L	0.8	<0.002	0	100
Meta- & para-Xylene	2	mg/L	0.6	<0.002	0	100
Ortho-Xylene	2	mg/L	0.6	<0.002	0	100
Total Xylenes	2	mg/L	0.6	<0.002	0	100

(Table 10 continues on the next page)

(Table 10 continued)

Characteristic	Number of Samples Analysed	Unit	ADWG Health Limit	Maximum Value	Number of Samples NOT Meeting ADWG limit	% Compliance
Benzene	1	mg/L	0.001	<0.001	0	100
Chlorobenzene	1	mg/L	0.3	<0.001	0	100
Ethylbenzene	1	mg/L	0.3	<0.001	0	100
Hexachlorobutadiene	1	mg/L	0.0007	<0.0005	0	100
Methylene chloride	1	mg/L	0.004	<0.002	0	100
Styrene	1	mg/L	0.03	<0.001	0	100
Tetrachloroethene	1	mg/L	0.05	<0.001	0	100
Vinyl chloride	1	mg/L	0.0003	<0.0002	0	100
1,1-Dichloroethene	1	mg/L	0.03	<0.001	0	100
cis-1,2-Dichloroethene	1	mg/L	0.06	<0.001	0	100
trans-1,2-Dichloroethene	1	mg/L	0.06	<0.001	0	100
1,1-Dichloroethane	1	mg/L	NG	<0.001	n/a	n/a
1,2-Dichloroethane	1	mg/L	0.003	<0.001	0	100
1,2-Dichlorobenzene	1	mg/L	1.5	<0.001	0	100
1,3-Dichlorobenzene	1	mg/L	NG	<0.001	n/a	n/a
1,4-Dichlorobenzene	1	mg/L	0.04	<0.0001	0	100
1,2,4-Trichlorobenzene	1	mg/L	NG	<0.001	n/a	n/a
1,2,3-Trichlorobenzene	1	mg/L	NG	<0.001	n/a	n/a
Sum of Trichlorobenzenes	1	mg/L	NG	<0.001	n/a	n/a
Other						
Perfluorooctanoic acid (PFOA)	1	ug/L	0.56	<0.003	0	100
Sum of perfluoro octane sulfonate (PFOS) and perfluoro hexane sulfonate (PFHxS)	1	ug/L	0.07	<0.003	0	100

5.3 Drinking Water Compliance – Chemical – Aesthetic

5.3.1 Inorganic chemical constituents

To ensure effective disinfection and maintain microbial safety of drinking water through the entire drinking water distribution system, Muchea Water operates the water system with a target chlorine concentration slightly above the ADWG aesthetic guideline. During the 1 July 2023 to 30 June 2024 reporting period, twenty-six (26) samples of drinking water from a total of eighty-seven (87) samples (or 30%) indicated free chlorine concentrations above the ADWG Aesthetic related guideline of 0.6 milligrams per litre. The highest recorded free chlorine concentration was 1.03 milligrams per litre.

Nine (9) samples of drinking water from a total of fifty-one (51) samples (18%) indicated total iron concentrations above the ADWG Aesthetic related guideline of 0.3 milligrams per litre. Whilst this not a health guideline, Muchea Water accepts that iron concentrations at these levels are not desirable and that customers have expressed concerns.

Muchea Water constantly monitors iron levels in bore and treated water and has an ongoing process improvement program to lower the level of iron in water through the water treatment plant. As part of this improvement program Muchea Water consults with a leading engineering firm to advise on potential improvement measures and has engaged an in-house chemical engineer to oversee management of the plant.

Muchea Water also has a regular program of pipe flushing to lower residual iron that may gather in the reticulation system. Whilst changes implemented during the year have assisted manage the levels of iron in treated water, we continue to investigate opportunities to improve water quality. Additional measures are being reviewed for implementation in 2024/25.

The results for the period (from the Treated Water, Estate and MIP sample points) are included in Table 11 overleaf.

Table 11: Drinking Water - Inorganic Chemical – Aesthetic Related – Compliance Summary 2023/24

Characteristic	Number of Samples Analysed	Unit	ADWG Aesthetic Limit	Maximum Value	Number of Samples NOT Meeting ADWG limit	% Compliance
Aluminium - Acid Soluble	4	mg/L	0.2	<0.01	0	100
Aluminium - total	6	mg/L	NG	<0.005	n/a	n/a
Ammonia as NH ₃	4	mg/L	0.5	<0.012	0	100
Ammonium as NH ₃	2	mg/L	NG	<0.012	n/a	n/a
Chloride	1	mg/L	3	0.03	0	100
Chlorine (free)	87	mg/L	0.6	1.03	26	70
Colour (True)	4	Hazen Unit	15	3	0	100
Carbonate Alkalinity as CaCO ₃	2	mg/L	NG	<1	n/a	n/a
Bicarbonate Alkalinity as CaCO ₃	2	mg/L	NG	80	n/a	n/a
Hydroxide Alkalinity as CaCO ₃	2	mg/L	NG	<1	n/a	n/a
Total Alkalinity as CaCO ₃	4	mg/L	NG	92	n/a	n/a
Total Hardness as CaCO ₃	4	mg/L	200	40	0	100
Iron - total	51	mg/L	0.3	0.795	9	82
pH	86	pH Unit	6.5–8.5	8.3	0	100
Sodium	6	mg/L	180	104	0	100
Sulfate as SO ₄ - Turbidimetric	6	mg/L	250	13	0	100
Total Dissolved Solids @180°C	4	mg/L	600	336	0	100
Turbidity	4	NTU	5	0.8	0	100
Zinc - total	8	mg/L	3	0.03	0	100

5.4 Drinking water compliance – radiological

Radiological samples were collected for the source water in the period 1 July 2023 to 30 June 2024 with all samples compliant with the ADWG radiological related guidelines. Results are detailed in Section 6.3.

Given the compliance in source water sampling, no radiological sampling from the Consumer sample points was carried out over the compliance period 1 July 2023 to 30 June 2024.

6. Source Water Quality Results

Treated water is required to meet ADWG, rather than the yet to be treated source water. However, we actively test and monitor source water to identify those parameters that require treatment to be applied to make the water suitable for drinking and to ensure ADWG are met.

6.1 Source water quality – chemical – health related

All samples collected (35) at the Source Sample Point during the 1 July 2023 to 30 June 2024 reporting period were compliant with ADWG Health related guidelines. Additional samples (3) with no current ADWG health limits have been included for completeness. The results for the period are included in Table 12 below.

Table 12: Chemical – Health Related – Analysis Summary 2023/24

Characteristic	Number of Samples Analysed	Unit	ADWG Health Limit	Maximum Value	Number of Samples NOT meeting ADWG limit
Antimony - total	1	mg/L	0.003	<0.0002	0
Arsenic - total	3	mg/L	0.01	<0.0002	0
Barium - total	3	mg/L	2	0.0454	0
Beryllium - total	3	mg/L	0.06	<0.0001	0
Boron - total	3	mg/L	4	0.047	0
Cadmium - total	1	mg/L	0.002	<0.00005	0
Chromium (VI)	1	mg/L	0.05	<0.05	0
Copper - total	1	mg/L	2	<0.0005	0
Cyanide as CN	1	mg/L	0.08	<0.004	0
Fluoride	1	mg/L	1.5	0.4	0
Iodide	1	mg/L	0.5	<0.05	0
Lead - total	1	mg/L	0.01	<0.0001	0
Lithium	1	mg/L	NG	0.01	n/a
Manganese - total	3	mg/L	0.5	0.08	0
Mercury - total	3	mg/L	0.001	<0.0001	0
Molybdenum - total	1	mg/L	0.05	0.0002	0
Nickel - total	1	mg/L	0.02	<0.0005	0
Nitrite as NO ₂	1	mg/L	3	<0.04	0
Nitrate as NO ₃	1	mg/L	50	<0.25	0
Selenium - total	1	mg/L	0.01	<0.0002	0
Silver - total	1	mg/L	0.1	<0.0001	0
Strontium - total	1	mg/L	NG	0.07	n/a
Tin - total	1	mg/L	NG	<0.0002	n/a
Uranium - total	3	mg/L	0.02	<0.00005	0

6.2 Source water quality – non-pesticide organic chemicals – health related

All samples collected (22) at the Source Sample Points during the 1 July 2023 to 30 June 2024 reporting period were compliant with ADWG Health related guidelines. Additional samples (4) with no current ADWG health limits have been included for completeness.

The results for the period are included in Table 13 below.

Table 13: Non-Pesticide Hydrocarbons – Health Related – Analysis Summary 2023/24

Characteristic	Number of Samples Analysed	Unit	ADWG Health Limit	Maximum Value	Number of Samples NOT Meeting ADWG Limit
Non-pesticide hydrocarbons					
Benzene	1	mg/L	0.001	<0.001	0
Epichlorohydrin	1	mg/L	0.0005	<0.0002	0
Ethylendiaminetetracetic Acid (EDTA)	1	mg/L	0.25	<0.01	0
Hexachlorobutadiene	1	mg/L	0.0007	<0.0005	0
Methylene chloride	1	mg/L	0.004	<0.002	0
Nitrilotriacetic Acid (NTA)	1	mg/L	0.2	<0.05	0
Styrene	1	mg/L	0.03	<0.001	0
Vinyl chloride	1	mg/L	0.0003	<0.0002	0
1,1-Dichloroethene	1	mg/L	0.03	<0.001	0
cis-1,2-Dichloroethene	1	mg/L	0.06	<0.001	0
trans-1,2-Dichloroethene	1	mg/L	0.06	<0.001	0
Tetrachloroethene	1	mg/L	0.05	<0.001	0
1,1-Dichloroethane	1	mg/L	NG	<0.001	n/a
1,2-Dichloroethane	1	mg/L	0.003	<0.001	0
Chlorobenzene	1	mg/L	0.3	<0.001	0
Ethylbenzene	1	mg/L	0.3	<0.001	0
1,2-Dichlorobenzene	1	mg/L	1.5	<0.001	0
1,3-Dichlorobenzene	1	mg/L	NG	<0.001	n/a
1,4-Dichlorobenzene	1	mg/L	0.04	<0.0001	0
1,2,4-Trichlorobenzene	1	mg/L	NG	<0.001	n/a
1,2,3-Trichlorobenzene	1	mg/L	NG	<0.001	n/a
Sum of Trichlorobenzenes	1	mg/L	0.03	<0.001	0
Perfluorooctanoic acid (PFOA)	2	ug/L	0.56	<0.003	0
Sum of perfluorooctane sulfonate (PFOS) and perfluorohexane sulfonate (PFHxS)	2	ug/L	0.07	<0.003	0

6.3 Source water quality – chemical – aesthetic related

As noted in section 6, whilst informative, it is not the initial source water that is required to meet ADWG guidelines, but rather the final treated water after it has passed through the water treatment plant and all the treatment processes.

Nevertheless, the sampling indicates that the source water does contain levels of total iron that requires attention during the treatment process to bring treated water within ADWG guidelines. Muchea Water constantly monitors iron levels in bore and treated water and has an ongoing process improvement program to lower the level of iron in water through the water treatment plant. Further information on Muchea Water’s efforts to address iron is also included in section 5.3.1.

During the 1 July 2023 to 30 June 2024 reporting period:

- nineteen (19) source water samples taken indicated total iron concentration above the ADWG aesthetic related guideline of 0.3 mg/L.

The results for the period are included in Table 14 below.

Table 14: Source Water - Chemical – Aesthetic Related – Analysis Summary 2023/24

Characteristic	Number of Samples Analysed	Unit	ADWG Health Limit	Maximum Value	Number of Samples NOT Meeting ADWG Limit
Bromide	1	mg/L	NG	0.5	n/a
Calcium	1	mg/L	NG	8	n/a
Iron - total	22	mg/L	0.3	5.2	19
Magnesium	1	mg/L	NG	6	n/a
Phosphate (total) as PO4	1	mg/L	NG	3.5	n/a
Potassium	1	mg/L	NG	8	n/a
Reactive Silica as SiO2	1	mg/L	NG	50.3	n/a

6.4 Source water quality – radiological

All samples collected from the Source Water Sample Point during the 1 July 2023 to 30 June 2024 reporting period were compliant with the ADWG radiological related guidelines.

Radioactivity is reported in units of Becquerels per Litre (Bq/L).

The results for the period are included in Table 15 below.

Table 15: Source Water - Radiological – Compliance Summary 2023/24

Characteristic	Number of Samples Analysed	Unit	ADWG Radiological Screening Level	Maximum Value	Number of Samples NOT Meeting ADWG Limit	% Compliance
Gross Alpha activity	2	Bq/L	0.5	0.08	0	100
Gross Beta activity – K-40	2	Bq/L	0.5	0.11	0	100

7. Glossary

Word	Meaning
ADWG	Australian Drinking Water Guidelines
Bq/L	Becquerels per Litre
CFU	Colony forming units
D	Detected
DoH	Department of Health, Western Australia
DWER	Department of Water & Environmental Regulation, Western Australia
DWSP	Drinking Water Source Protection Plan
ERA	Economic Regulation Authority, Western Australia
Estate	Wildflower Ridge Estate
HU	Hazen Units
kL	Kilolitre (equal to one thousand litres or the volume of one cubic metre)
km	Kilometres
MIP	Muchea Industrial Park (previously referred to as the Muchea Employment Node or MEN), an industrial development located east of the Muchea townsite
L	Litre
mg/L	Milligrams per Litre
MIP	Muchea Industrial Park (previously referred to as the Muchea Employment Node or MEN) an industrial development located east of the Muchea townsite
mL	Millilitres
µg/L	Micrograms per litre
MoU	Memorandum of Understanding
Muchea Water	Aqua Ferre (Muchea) Pty Ltd, ACN 630 936 319, trading as Muchea Water
m²	Square metres
n/a or NA	Not applicable, typically as not a relevant data point and/or no calculation applied
NATA	National Association of Testing Authorities, Australia
ND	Not detected
NG	No guideline
NTU	Nephelometric Turbidity Units
ppm	Parts per million
TDS	Total Dissolved Solids
Wildflower Ridge Estate	A residential subdivision located in Chittering, WA
WA	Western Australia
WTP	Water treatment plant