

WATER FEES & CHARGES – BUSINESS 2024-25



Non-residential customers should receive a water bill from us on a quarterly basis.

Your business water bills are generally made up of 2 types of charges:

- Standard service charge – is an annual charge divided across your bills for the year, based on the number and size of your meters, for establishing and operating the water system.
- Water supply and usage charge – is calculated and billed quarterly, based on your water consumption.

Service charges	
Service size	Annual charge
20mm	\$278
25mm	\$435
40mm	\$1,115
50mm	\$1,742
Other sizes	Quote

Water use charges	
Water volume	Price per kilolitre (kL)
Metered consumption	\$8.776

Standpipe usage	
Water volume	Price per kilolitre (kL)
Metered consumption	\$8.776

Other fees and charges	
Standard water meter test	\$125
Interim/additional meter read	\$55
Meter repairs	Quote
Call out fees	Quote
Disconnection	\$800

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Late payment fee	\$15
Overdue Accounts	1% per month
Credit card fee	Provided at time of payment

Prices are updated each financial year (which begins on 1 July and ends on 30 June).

NO CONNECTION TO THE WATER SUPPLY CAN BE MADE WITHOUT MUCHEA WATER'S APPROVAL. PENALTY FINE OF \$10,000 APPLIES.

If you are having trouble paying your bill, please refer to our Financial Hardship Policy, or contact us to discuss payment options.