

# SERVICE CONNECTION APPLICATION - BUSINESS



## Section A – New Service Details

Property Address:

Description of the Business Operations:

*(eg industry type, services provided, etc)*

Service size requested *(subject to Muceha Water assessment)*:

 n/a

20mm  
*(Residential only)*

50mm  
*(Standard Commercial)*

Fire Service size, if specified *(subject to review of hydraulic plans)*:

Specify size: \_\_\_\_\_

## Section B – Applicant Details

Are you the:  Owner  Builder  Other (describe):

Your Company Name:

Your Name & Position:

Your Current/Billing Address:

Your Email:

Your Phone Number:

## Section C – Building Details

Description of the Building: *(eg factory, showroom, warehouse, office, truckwash, etc)*

Builder's name:

Builder's Licence Number:

Builder's onsite contact number:

Estimated Building Construction Start Date:

Estimated Construction End Date:

Date metered water connection required at site: *(note: connections to water system can ONLY be made by Muceha Water)*

Number of major water fixtures:

Toilets \_\_\_\_\_

Showers \_\_\_\_\_

Hand basins \_\_\_\_\_

Hose cocks \_\_\_\_\_

Other (provide details):

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Section D – Fire Service (if specified)	
Name of Hydraulic Engineer:	
Description of service planned:	
Number of onsite fire hydrants:	
Number of fire hose reels:	
Other fire services:	
Pressure (kPA) and Flow rate (L/min) specified:	

Section E – Estimated Water Demands <i>(all sections to be completed)</i>	
<b>Construction Demand</b>	
- Total estimated water demand during construction period (kL):	
- Maximum daily water demand during construction (kL/day):	
<b>Ongoing Demand</b>	
- Total annual water demand when business in operation (kL pa):	
- Maximum daily water demand when business in operation (kL/day):	

Section F – Supporting Documents Required	Have you attached?
Site plan (including details of water services and pipe runs)	<input type="checkbox"/>
Architectural floor plan (including details of water fixtures and pipe runs)	<input type="checkbox"/>
Hydraulic report/assessment (required for fire services)	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>
<i>Note: incomplete applications will delay our review and the scheduling of your connection.</i>	

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**I / We have read and agree to the conditions on this form and Muchea Water's Standard Terms and Conditions and confirm I am / we are authorised to sign this form.**

First Applicant's / Authorised Officer's Signature:

Date:

Second Applicant's / Authorised Officer's Signature:

Date:

### Conditions:

1. Muchea Water will determine and install the size and class of meter applicable for the service.
2. Under no circumstances are parties other than Muchea Water to make any connection into the water network or mains pipeline. Significant penalties will be applied and services removed if this condition is breached.
3. Meters will be positioned above the normal ground surface unless Muchea Water deems otherwise.
4. Standard service connection will only be provided within 0.5 metres of the site boundary. The property owner or builder must ensure the site boundary survey pegs are in the correct position and visible before the application is made. Muchea Water will also require a site plan of the property.
5. If services are not able to be installed under normal working conditions extra charges may be applicable. A quote will be provided prior to proceeding with work.
6. For large or non-standard connections, including applications specifying fire services, please allow at least 4 to 6 weeks from submission of application and supporting documents to connection to the mains water network by Muchea Water.
7. It is the Builder's responsibility to ensure the meter is adequately protected from damage and the Builder will be liable for the cost of repairing any damage or replacing the meter if stolen during construction.
8. The Builder is not to remove the standpipe before final plumbing connection is made to the water meter.
9. All water used at the property is to be metered at all times and will be billed according to Muchea Water's billing schedule.
10. Muchea Water's Standard Terms & Conditions (available on Muchea Water's website) apply to this application and to the provision of the water service.

### Fees:

1. Once this application is received, the Applicant/s will be invoiced for the service connection. For details of current connection fees please refer to the 'Building Services Fees & Charges' form available at: [www.mucheawater.com.au/forms/](http://www.mucheawater.com.au/forms/)
2. Payment is required prior to work commencing. We will endeavour to complete work within ten (10) business days (for standard connections or an agreed date for larger connections and fire services) of fees and charges being paid in full and all conditions being met.

### Office Use Only

Customer Reference No: \_\_\_\_\_ Date Processed: \_\_\_\_\_ Confirmation: